

On March 15, the City of Detroit, Department of Public Works will launch Phase 1 of its new permitting system. Please plan to join and learn how to manage ROW permit applications and workflow in OpenGov.

The goal of this launch is to make sure that Right of Way permit coordinators, reviewers, and approvers can access all complete review tasks in the new system. A detailed agenda is forthcoming.

Who should attend:  
Right of Way Permit Coordinators

- Coordinators enter all new permits into OpenGov
- Reviewers use OpenGov for review/approve tasks
- Coordinators use OpenGov for logging
- Permits? Payments?
- On March 15<sup>th</sup> the following activities will not change:
  - Applicants continue to use email
  - Inspector experience does not change

We look forward to launching Phase 1 of the important technology upgrade.

